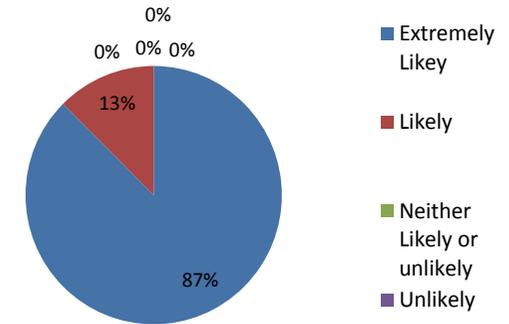


Period: October 2018

No. of Surveys:

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	14	2	0	0	0	0	16
<b>Extremely Likey</b>	14	0	0	0	0	0	
<b>Likely</b>	0	6	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

\*\*Easy to get appointment Doctors are good\*\*They listen, they are considerate\*\*Our GP v Helpful and respectful and welcome to patient\*\*Very Good & Honest service\*\*Very Good\*\*The GP really good and helpful and friendly and respectful and very welcome to patient\*\* & Extremely Likely are:\*\* Whenever I come down am always seeing to and some one to keep me inform in whatever am doing\*\* Because I get very good service always get appointment it is open morning and evening. Doctor always take time to listen and always v. good. I really like my surgery.\*\* Dr has seen me many times when I have had serious problem. He had genuene concern for his patients. He has diagnosed cancer which I am being successfully treated..\*\* Dr K has been my GP for many years. He has my complete trust & has a very caring manager. Dr is also very helpful\*\* Excelent, Clear and they listen excelent Service\*\* I like my surgery, doctor listen's and helps me with my problems\*\* Because doctors are very helpful and I always get to see doctor when I need them most my surgery is very good and very good practice manager & staff\*\*Always get appointment. Doctors are very good>\*\*HE/She very helpful. My GP is very Good.\*\* Doctor are very good. Dr S is excellent. I am happy to stay with my dr. even I have to travel from long distance.\*\* Because doctors are supurb, receptionists are very helpful and manager. Its lovely to have everything in one cover\*\* Great Service all around\*\* Excellent Dr Good listner, Great diagnostic skills efficent surgery. Staff well managed Practice